AMENDMENT OF SOLICITATIO	N/MODIFICATION OF CO	NTRACT	CONTRACT ID CODE	PAGE OF	PAGES 4
2. AMENDMENT/MODIFICATION NO.	3. EFFECTIVE DATE			5. PROJECT NO. (
93	See Block 16C	4. REGULATION OROTHOL REG. NO.			
6. ISSUED BY COD		7 ADMINISTI	ERED BY (If other than Item 6)	CODE	
John F. Kennedy Space Center Procurement Office – ODIN –C Kennedy Space Center, FL 32	er, NASA DP-OS-ODIN				
8. NAME AND ADDRESS OF CONTRACTOR	No., street, county, State, and Zip Co	ode) (x)	9A. AMENDMENT OF SOLICI	ITATION NO.	
OAO Corporation 7375 Executive Place Seabrook, MD 20706-2278			9B. DATED (SEE ITEM 11) 10A. MODIFICATION OF COM	NTRACT/ORDER NO	
			NAS5-98144/0	CC90300B	
			10B. DATED (SEE ITEM 13)		
CODE F	ACILITY CODE		December 1, 2001		
11. THIS ITEM ONLY APPLIES TO AMENDME	NTS OF SOLICITATIONS	<u>'</u>	,		
The above numbered solicitation is amend Offers must acknowledge receipt of this amendr (a) By completing Items 8 and 15, and returning (c) By separate letter or telegram which includes RECEIVED AT THE PLACE DESIGNATED FOR OFFER. If by virtue of this amendment you des makes reference to the solicitation and this ame 12. ACCOUNTING AND APPROPRIATION D	nent prior to the hour and date specification copies of the amendment; (b) B is a reference to the solicitation and arr R THE RECEIPT OF OFFERS PRIOR ire to change an offer already submitted the prior to the open content, and is received prior to the open content.	ed in the solicitation acknowledging the nendment number to THE HOUR and, such change it	on or as amended, by one of the receipt of this amendment on ears. FAILURE OF YOUR ACKNO AND DATE SPECIFIED MAY REmay be made by telegram or lette	following methods: ich copy of the offer su WLEDGEMENT TO E ESULT IN REJECTION	SE N OF YOUR
13. THIS ITEM APPLIES ONLY TO MODIFICA	TIONS OF CONTRACTS/ORDERS. I	T MODIFIES THE	CONTRACT/ORDER NO. AS D	DESCRIBED IN ITEM	14.
A. THIS CHANGE ORDER IS ISSUED ORDER NO. IN ITEM 10A.					
B. THE ABOVE NUMBERED CONTR. appropriation date, etc.) SET FORTH I	N ITEM 14, PURSUANT TO THE AU $^{\circ}$	THORITY OF FAI	R 43.103(b).	s changes in paying o	ffice,
	CONTRACT TERMS AND			EMS, (c) CHAN	IGES
D. OTHER (Specify type of modification	n and authority)				
E. IMPORTANT: Contractor [] is not,					
	X is required to sign this doc	cument and retu	urn 1 copies to the is	ssuing office.	
14. DESCRIPTION OF AMENDMENT/MODIFIC KENNEDY SPACE C Incorporate Mobile Computing	CATION (Organized by UCF section he ENTER ODI	neadings, includin N SERVI	g solicitation/contract subject ma	tter where feasible.)	e and effect
14. DESCRIPTION OF AMENDMENT/MODIFIC KENNEDY SPACE C Incorporate Mobile Computing Except as provided herein, all terms and condition 15A. NAME AND TITLE OF SIGNER (Type or page)	CATION (Organized by UCF section has been the Company of the document referenced in Iter	neadings, includin N SERVI m 9A or 10A, as h 16A. NAME AN	g solicitation/contract subject ma ICES neretofore changed, remains unch	tter where feasible.) hanged and in full force	
14. DESCRIPTION OF AMENDMENT/MODIFIC KENNEDY SPACE C Incorporate Mobile Computing Except as provided herein, all terms and condition 15A. NAME AND TITLE OF SIGNER (Type or possible to the condition of the co	CATION (Organized by UCF section has been the Company of the document referenced in Iter	m 9A or 10A, as h	g solicitation/contract subject ma ICES Heretofore changed, remains uncluded the contracting of the contrac	tter where feasible.) hanged and in full force	
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14. DESCRIPTION OF AMENDMENT/MODIFIC KENNEDY SPACE C Incorporate Mobile Computing Except as provided herein, all terms and condition 15A. NAME AND TITLE OF SIGNER (Type or possible) Keith L. Spencer Sr. Contracts Manger	CATION (Organized by UCF section he ENTER ODIII (MC) Seat ons of the document referenced in Iter print)	m 9A or 10A, as h 16A. NAME AN Penelor Contract 16B. UNITED S	g solicitation/contract subject ma ICES meretofore changed, remains unclude TITLE OF CONTRACTING OF DE A. Ebright eting Officer	tter where feasible.) hanged and in full forc	t)

PREVIOUS EDITION UNUSABLE

Prescribed by GSA FAR (48 CFR) 53.243

- 1. The purpose of this modification is to incorporate Mobile Computing (MC) Seat to provide wireless handheld services under the Delivery Order.
- 2. The following shall be incorporated as Item 32 in Part III, Section B of the Delivery Order.

32. MOBILE COMPUTING (MC) SEAT

- a. Functionality: Provides BlackBerry wireless enterprise solution services capable of providing both voice and data communication, including GSM/GPRS capability for international communication. Included with the MC Seat instrument, the Contractor shall provide the battery, travel and car battery chargers, cradle, carrying case (holster), and ear bud. An initial battery is provided with the Mobile Computing seat. Additional batteries are considered a consumable. The Contractor shall provide hardware refreshment of the instruments provided as part of the seat. The instruments shall provide the following functions, as a minimum:
 - (1) Silent mode
 - (2) Electronic lock (programmable)
 - (3) LCD display
 - (4) Mute control
 - (5) Automatic redial
 - (6) Call return
 - (7) Caller ID
 - (8) Caller waiting

b. Standard Services:

Service Type	Service Level	Typical Service Characteristic
Instrument	Voice-	Voice-enabled Wireless Handheld
	Enabled	
Hardware	Enhanced	System replacement every 1.5 years
Refreshment		
Service Plan	Data with	Unlimited data transmittal; 500 anytime voice
	500 Voice	minutes per month
Line Type	None	No connection
Voice Mail	Standard	15 minutes of voice mail storage
Feature Set	Cellular	Low battery indicator, roaming, caller ID
Int. Cust. Support/Help	Regular	Full, 12x5 6 AM to 6 PM
Moves/Adds/Changes	Regular	<= 5 moves/adds/changes completed within 2
	_	work days
Restore to Service	Regular	Restore to service by close of next business day

c. **Instrument** is added as a service type for the MC Seat. The service description and service levels are defined as:

Service Description: Provides the wireless handheld instrument type.

Service Level	Typical Service Characteristic
Voice-Enabled	Voice-enabled Wireless Handheld
No Instrument	No ODIN-provided instrument
Provided	

d. Service **Plan** is added as a service type for the MC Seat. The service description and service levels are defined as:

Service Description: Provides the required communication service plan based domestic (CONUS) usage. International services will be acquired from the catalog on a per-minute basis.

Service Level	Typical Service Characteristic
Data Only	Unlimited data transmission, but no voice service
Data plus 300 Voice	Unlimited data transmission plus 300 anytime minutes per month for use anywhere in the continental U.S. with no roaming or long-distance changes.
Data plus 500 Voice	Unlimited data transmission plus 500 anytime minutes per month for use anywhere in the continental U.S. with no roaming or long-distance changes.
Data plus 850 Voice	Unlimited data transmission plus 850 anytime minutes per month for use anywhere in the continental U.S. with no roaming or long-distance changes.
Data plus 1200 Voice	Unlimited data transmission plus 1200 anytime minutes per month for use anywhere in the continental U.S. with no roaming or long-distance changes.
Data plus 1900 Voice	Unlimited data transmission plus 1900 anytime minutes per month for use anywhere in the continental U.S. with no roaming or long-distance changes.

- e. The Contractor shall provide voice mail services with the same service levels defined for the Phone Service in Master Contract E.3.3.1.
- f. The Contractor shall deliver up to five (5) new MC seats within 72 hours after the Government places the order. Delivery time for quantities in excess of the five seats shall be coordinated with the DOCOTR.
- g. The Contractor shall provide for pooling of minutes for the ordered MC Seats. Promotional features, such as additional airtime minutes provided by the service provider, shall be likewise provided to the Government. Any additional promotional minutes shall be added to the minute pooling, according to the provider's policy.
- h. For KSC users with existing cellular service, the Contractor shall provide the transfer of the existing telephone number to the MC Seat device, if possible.

- i. The MC Seat services shall be included in the desktop category for the calculation of ODIN Metrics for customer satisfaction, service delivery, availability. In the supporting data for the metric calculations and other reports, the Contractor shall separately identify the trouble tickets for MC Seats.
- j. As part of the supporting data for the monthly invoice, the Contractor shall provide detailed call billing. The billing shall include, but not limited to, the date, time, duration, telephone number and the total minutes by each phone number. This data shall be provided in an electronic media.
- k. The Government has acquired via Modification 90, Blackberry Enterprise Servers and a surveillance server system as part of infrastructure infusion. The Government is also providing Blackberry Enterprise Server software and licenses for two enterprise servers. The Contractor shall provide the software maintenance and operate and maintain the Blackberry Enterprise servers. Hardware server upgrades will be the responsibility of the Government.
- I. The Contractor shall include the status of the BlackBerry server as part of the daily operational status report.
- m. The Contractor is responsible for modifying existing security documents to address mobile computing.
- n. The Contractor is responsible for replacing defective, stolen or damaged equipment. If the equipment is lost or destroyed due to obvious user neglect, the responsibility for replacement will be mutually determined by the Contractor and the DOCOTR.
- 3. The Contractor agrees to provide the MC Seat services at the prices set forth on the attached price list and make the service available beginning October 1, 2003.
- 4. The attached table summarizes the MC seat services. This table is incorporated as Attachment E-7 of the Delivery Order.

5. Attachment E of the Delivery Order is revised to add Attachment E-7. The following replaces the Attachment E in the Delivery Order.

Attachment E – Seat and Service Level Tables for Desktops, Telephones, LAN Interfaces, and Printer Services DATE: 10/1/03

Number	Description	Dated	No. of Pages
E-1	Summary of Seats and Service Levels for Desktops	5/31/2001	3
E-2	Summary of Seats and Service Levels for Network Printer Seats	5/31/2001	1
E-3	Summary of Seats and Service Levels for Servers	5/31/2001	1
E-4	Summary of Seats and Service Levels for LAN Interface Service	5/31/2001	1
E-5	Summary of Seats and Service Levels for Phone Service	5/31/2001	1
E-6	Summary of Seats and Service Levels for Other Communication Seats	5/31/2001	2
E-7	Summary of Seats and Service Levels for Mobile Computing Seats	10/1/2003	1

- 6. In consideration of the modification agreed to herein as complete equitable adjustment for the changes set forth, the Contractor hereby releases the Government from any and all liability under this delivery order for further equitable adjustment attributable to such fact or circumstances giving rise to these changes.
- 7. All other terms and conditions remain unchanged.

MOBILE COMPUTING

Instrument	
No Instrument	0
Voice-enabled PDA	S
Service Plan	
Data Only	0
Data + 300 Voice	0
Data + 500 Voice	S O
Data + 850 Voice	
Data + 1200 Voice	0
Data + 1900 Voice	0
Line Type	
None	S
Voice Mail	
Standard	S
Feature set	
Cellular	S
Moves/Adds/Changes	
Regular	S
Restore to Service	
Premium	S

Mobile Computing Seat		Year 2	Year 3
KSC	CLIN	Monthly Unit Price	Monthly Unit Price
Standard Seat	MC1-000000	155.51	155.51
Instrument			
No Instrument	MC1-302205	(23.33)	(23.33)
Voice-enabled PDA	MC1-302206		
Service Plan			
Data Only	MC1-302701	(38.25)	(38.25)
Data +300 Voice	MC1-302702	(11.05)	(11.05)
Data +500 Voice	MC1-302703		
Data +850 Voice	MC1-302704	23.37	23.37
Data +1200 Voice	MC1-302705	46.75	46.75
Data +1900 Voice	MC1-302706	93.40	93.40
Line Type			
None	MC1-302301		
Feature Set			
Cellular	MC1-302402		
Voice Mail			
Standard	MC1-302901		
Hardware Refreshment	MC1-302905		
None (for no instrument seat)		0.00	0.00
Enhanced	MC1-302506		
Moves/Adds And Changes			
Regular	MC1-300803		
Restore to Service			
Regular	MC1-302603		